

Electronic Acknowledgement Receipt

EFS ID:	4180797
Application Number:	10615054
International Application Number:	
Confirmation Number:	7996
Title of Invention:	Information technology service request level of service monitor
First Named Inventor/Applicant Name:	John Manos
Customer Number:	38851
Filer:	Robert H. Kelly./Lilis Pramasurja
Filer Authorized By:	Robert H. Kelly.
Attorney Docket Number:	119166.001031 (50-03-002)
Receipt Date:	27-OCT-2008
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Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$810
RAM confirmation Number	207
Deposit Account	050765
Authorized User	

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.16 (National application filing, search, and examination fees)

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part /.zip	Pages (if appl.)
1		Amendment_50-03-002.pdf	108064 675b661ee3e55c022831bbd932b9b9411ff 24fc1	yes	11
Multipart Description/PDF files in .zip description					
Document Description		Start		End	
Amendment Submitted/Entered with Filing of CPA/RCE		1		1	
Claims		2		9	
Applicant Arguments/Remarks Made in an Amendment		10		11	

Warnings:
Information:

2	Request for Continued Examination (RCE)	RCE_50-03-002.pdf	627096 6d4ecb82463576aaa7d2f1b63393b44ddd1 f1466	no	3
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Warnings:
Information:

3	Fee Worksheet (PTO-06)	fee-info.pdf	30077 016c7a23b037eec30b226f460c4604e6774 e66fa	no	2
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Warnings:
Information:
Total Files Size (in bytes):

765237

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.